



Download This Paper (Delivery.cfm/SSRN_ID931209_code101033.pdf?abstractid=927729&mirid=1)

Open PDF in Browser (Delivery.cfm/SSRN_ID931209_code101033.pdf?abstractid=927729&mirid=1&type=2)



Add Paper to My Library

Share:    

A Panel Discussion on Dynamics in the Consumer Credit Counseling Service Industry

FRB of Philadelphia Payment Cards Center Discussion Paper No. 01-04

6 Pages

Posted: 18 Sep 2006

Peter Burns (https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=666545)

Federal Reserve Banks - Federal Reserve Bank of Philadelphia

Anne Stanley (https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=666544)

affiliation not provided to SSRN

Date Written: September 2001

Abstract

On July 20, 2001 the Payment Cards Center of the Federal Reserve Bank of Philadelphia sponsored a workshop on the consumer credit counseling service industry. Leading the moderated discussion were four senior executives from regional credit counseling firms associated with the National Foundation for Credit Counseling (NFCC). Jerome Johnson, president and CEO and Ghyll Theurer, program manager represented the Consumer Credit Counseling Service (CCCS) of South Jersey, a program of Family Service Association. James Godfrey, executive vice president, Consumer Credit Counseling Service (CCCS) of Maryland and Delaware, Inc. and Patricia Hasson, president of Consumer Credit Counseling Service (CCCS) of Delaware Valley, Inc. rounded out the panel. The discussions were enriched by the breadth of experiences represented by the panelists who come from a variety of industry and nonprofit backgrounds. The panel discussed the role of credit counseling firms mediating between financially troubled consumers and their unsecured credit card lenders. This paper is a summary of those discussions.

Keywords: Credit counseling[Suggested Citation](#) >[Show Contact Information](#) >

Download This Paper (Delivery.cfm/SSRN_ID931209_code101033.pdf?abstractid=927729&mirid=1)

Open PDF in Browser (Delivery.cfm/SSRN_ID931209_code101033.pdf?abstractid=927729&mirid=1&type=2)

0 References

0 Citations

Fetch Citations

Do you have a job opening that you would like to promote on SSRN?

Place Job Opening (https://www.ssrn.com/index.cfm/en/Announcements-Jobs/)

We use cookies that are necessary to make our site work. We may also use additional cookies to analyze, improve, and personalize our content and your digital experience. For more information, see our [Cookie Policy](#)

[Policy \(https://www.elsevier.com/legal/cookiepolicy\)](https://www.elsevier.com/legal/cookiepolicy)[Cookie Settings](#)

Accept all cookies

1 Citations

PlumX Metrics



(https://plu.mx/ssrn/a/?ssrn_id=927729)

Related eJournals

Bankruptcy, Reorganization & Creditors eJournal (https://papers.ssrn.com/sol3/JELJOUR_Results.cfm?form_name=journalBrowse&journal_id=208)

Follow

ⓘ

Contracts & Commercial Law eJournal (https://papers.ssrn.com/sol3/JELJOUR_Results.cfm?form_name=journalBrowse&journal_id=140588)

Follow

ⓘ

View more >

Recommended Papers

Whither Consumer Credit Counseling (https://papers.ssrn.com/sol3/papers.cfm?abstract_id=905263&rec=1&srcabs=927729&pos=1)

By Robert M. Hunt (https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=161671)

Consumer Credit Counseling: Credit Card Issuers' Perspectives (https://papers.ssrn.com/sol3/papers.cfm?abstract_id=927086&rec=1&srcabs=927729&pos=2)

By Mark J. Furletti (https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=389017)

Consumer Bankruptcy's New Clothes: An Empirical Study of Discharge and Debt Collection in Chapter 13 (https://papers.ssrn.com/sol3/papers.cfm?abstract_id=1402828&rec=1&srcabs=927729&pos=3)

By Scott F. Norberg (https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=332234)

View more >

Feedback

Submit a Paper > (<https://hq.ssrn.com/submission.cfm>)

- SSRN Quick Links
- SSRN Rankings
- About SSRN

(<https://www.facebook.com/SSRNcommunity/>)

([https://www.linkedin.com/company/493409?](https://www.linkedin.com/company/493409?trk=tyah&trkInfo=clickedVertical%3Acompany%2CentityType%3AentityHistoryName%2CclickedEntityId%3Acompany_493409%2Cidx%3A0)

(<https://twitter.com/SSRN>)

We use cookies to help provide and enhance our service and tailor content.

To learn more, visit [Cookie Settings](#).



(<http://www.relx.com/>)

(<https://papers.ssrn.com/sol3/updateInformationLog.cfm?process=true>)