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Peter Tufano

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Abstract

This paper reports the results of a 2007 experiment testing whether specific process simplification can foster increased take-up rates for savings products, particularly by low-to-moderate income (LMI) households. Tax refund recipients at certain H&R Block tax preparation offices were given the option to purchase US Savings Bonds with their tax refunds, augmenting the tax-site savings options offered by H&R Block. Those who received the savings bond offer were substantially more likely to purchase a savings product on-site than those who didn't, even after controlling for client demographics. Much of this take-up was directed at intra-family gifting, or asset building on behalf of children. (JEL D14, H24)

Citation

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Additional Materials

Replication Package (120.04 KB)

Online Appendix (73.11 KB)

JEL Classification

D14 Personal Finance

H24 Personal Income and Other Nonbusiness Taxes and Subsidies; includes inheritance and gift taxes

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