

## Community-based facilities management

Keith Alexander; Martin Brown

+ Author & Article Information

Facilities (2006) 24 (7-8): 250–268.

<https://doi.org/10.1108/02632770610666116>

### Purpose

To introduce and define the concept of community-based facilities management (CbFM) and to identify and discuss processes and responsibilities in practice, in order to explore opportunities for the development of a socially inclusive approach to facilities management. The paper raises issues of governance, empowerment and socio-economic development.

### Design/methodology/approach

The paper addresses issues arising from action research in the North West of England and identifies case examples from current practice to illustrate application of the principles. The paper draws upon literature from the fields of facilities management, new economics and sustainability.

### Findings

The paper presents the results of an initial exploration, draws tentative conclusions and offers a framework for evaluating the performance of organisations.

### Originality/value

Introduces novel concepts, an evaluation framework and tools for the assessment of FM processes for sustainability.

---

**Keywords:** [Facilities](#), [Sustainable design](#), [Property management](#), [Social inclusion](#)

© Emerald Group Publishing Limited

You do not currently have access to this content

Don't already have an account? [Register](#)

## Client Account

Email address / Username

Password

[Reset password](#)

[Register](#)

## ICE Member Sign In

[Log in](#)



Access through your institution

---

Purchased this content as a guest? Enter your email address to restore access.

Email Address

---

Pay-Per-View Access €35.00

 [Buy This Article](#)

**Rental**

We use cookies to optimize site functionality and targeting cookies to give you the best possible experience. Your experience, your choice. Learn more here:

[Visit our cookie policy page](#)

This article is also available for rental through DeepDyve.

