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PAPERS

Selection of performance objectives and key performance indicators in public-private partnership projects to achieve value for money

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common opinions on the objectives of quality, costs, time and the services provided by

PPPs, there are evident differences in the objectives of budget constraints of the public sector, risks, revenue and guarantees. According to the survey results, a conceptual KPIs framework is established. Furthermore, the KPIs are identified to assess PPP projects' performance. The performance objectives and the KPIs, which can be used to identify the strengths and weaknesses of PPP projects, are useful tools for effective project performance management in PPPs.

Keywords: Public-private partnership (PPP) key performance indicators (KPIs) performance management value for money

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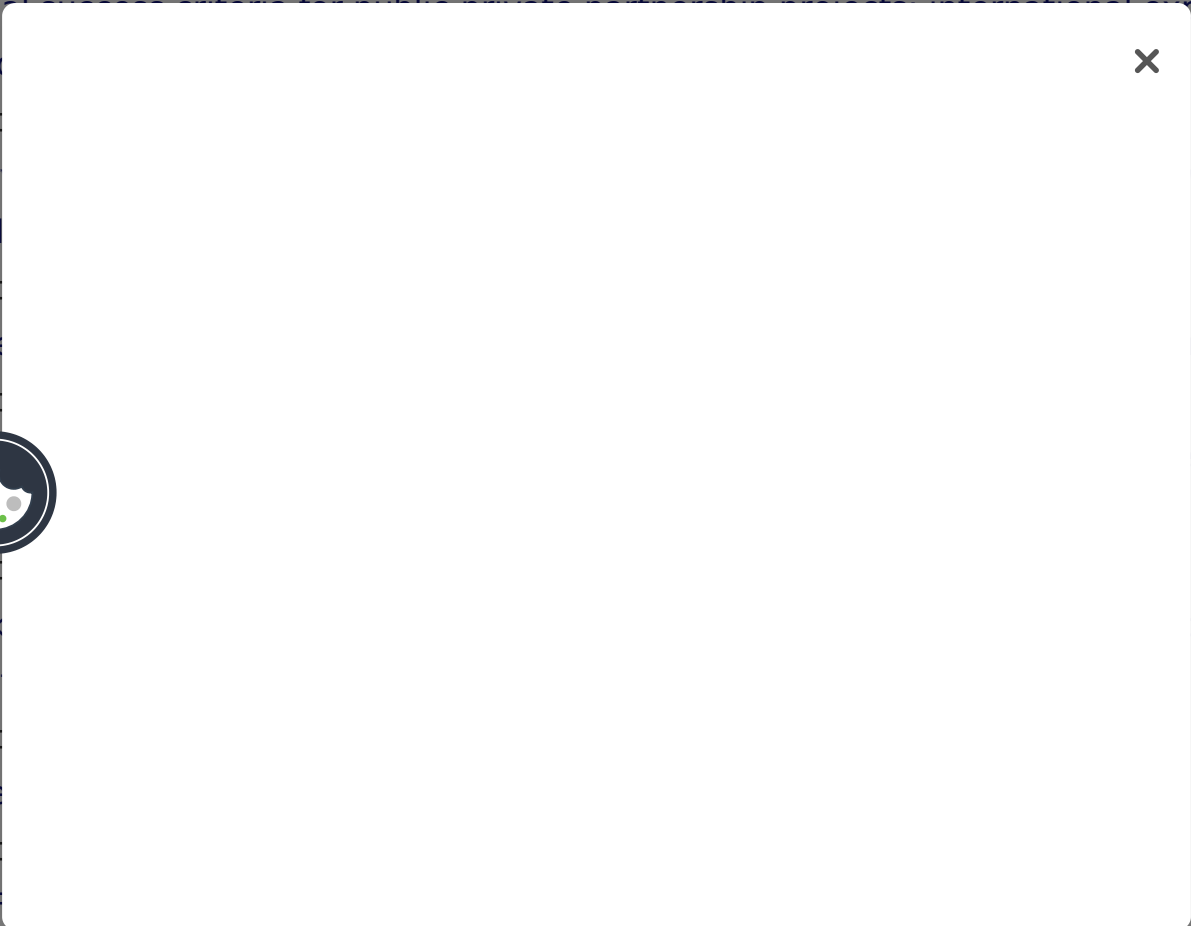
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