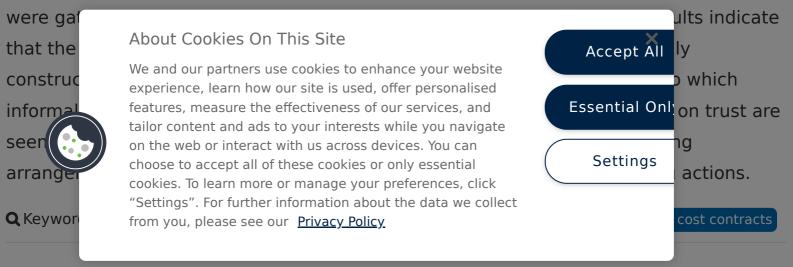


Abstract

The relationship between trust and control in client-contractor interactions is explored, focusing on the control mechanisms used in a construction project. A longitudinal case study of a large laboratory construction project found that the client used a variety of control mechanisms to ensure that the contractor behaved trustworthily. Empirical data



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