

The Service Industries Journal >

Volume 38, 2018 - [Issue 9-10](#)

1,751 Views | 63 CrossRef citations to date | 0 Altmetric

Articles

Tolerance for workplace incivility, employee cynicism and job search behavior



A. Mohammed Abubakar, Huda Abdullah Megeirhi & Belal Shneikat

Pages 629-643 | Received 20 Mar 2017, Accepted 16 Dec 2017, Published online: 11 Jan 2018

Cite this article <https://doi.org/10.1080/02642069.2017.1420171>

Check for updates

Sample our
Economics, Finance,
Business & Industry Journals
>> [Sign in here](#) to start your access
to the latest two volumes for 14 days

Full Article Figures & data References Citations Metrics

Reprints & Permissions [Read this article](#) [Share](#)

ABSTRACT

Workplace incivility is a source of predominant stress in organizations, and a vital cause for job search behavior (JSB). Drawing upon conservation resource theory, this paper examines the relationship between tolerance for workplace incivility (TWI), JSB and cynicism among employed individuals. Utilizing data obtain from n = 331 hotel employees in Jordan, a structural equation modeling was applied. The data revealed that (1) TWI has a positive impact on JSB; (2) that cynicism has a positive impact on JSB and (3) and that cynicism does not moderate the relationship between TWI and JSB. Theoretical and practical implications are discussed.

331

1

3

KEYWORDS:

Tolerance for workplace incivility

job search behavior

cynicism

hotel industry

Jordan

□□□:

□□□□□□□□□□□□

□□□□

□□□□

□□□

□□

Disclosure statement

No potential conflict of interest was reported by the authors.

Related research

People also read

Recommended articles

Cited by
63

Information for

[Authors](#)

[R&D professionals](#)

[Editors](#)

[Librarians](#)

[Societies](#)

Opportunities

[Reprints and e-prints](#)

[Advertising solutions](#)

[Accelerated publication](#)

[Corporate access solutions](#)

Open access

[Overview](#)

[Open journals](#)

[Open Select](#)

[Dove Medical Press](#)

[F1000Research](#)

Help and information

[Help and contact](#)

[Newsroom](#)

[All journals](#)

[Books](#)

Keep up to date

Register to receive personalised research and resources by email



Sign me up



Copyright © 2026 Informa UK Limited [Privacy policy](#)

[Cookies](#) [Terms & conditions](#) [Accessibility](#)

Registered in England & Wales No. 01072954
5 Howick Place | London | SW1P 1WG

 Taylor and Francis
Group