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# Sequential clinical scheduling with patient no-shows and general service time distributions

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## Abstract

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computation is significantly reduced. Finally, exhaustive experimental results are provided along with discussions that provide insights into the practical aspects of the scheduling approach.

Keywords: [Overbooking](#) [appointment scheduling](#) [patient no-shows](#) [outpatient clinics](#)

## Notes

<sup>a</sup>  $t_i$  is appointment time for patient  $i$ .

<sup>b</sup>  $\mu$  and  $\sigma$  are the mean and standard deviation of service time.

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