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Sequential clinical scheduling with patient no-shows and general service time distributions

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computation is significantly reduced. Finally, exhaustive experimental results are provided along with discussions that provide insights into the practical aspects of the scheduling approach.

Keywords: [Overbooking](#) [appointment scheduling](#) [patient no-shows](#) [outpatient clinics](#)

Notes

^a t_i is appointment time for patient i .

^b μ and σ are the mean and standard deviation of service time.

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