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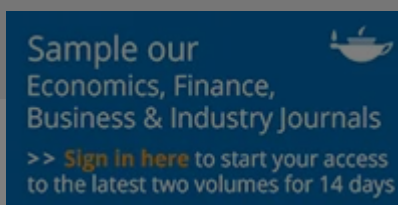
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Key Performance Indicators and Managerial Analysis for Forensic Laboratories

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Pages 32-42 | Received 11 Nov 2008, Accepted 13 Nov 2008, Published online: 06 Feb 2009

 Cite this article  <https://doi.org/10.1080/19409040802624075>



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Abstract

Forensic laboratories generate a great deal of data from casework activities across investigative areas, personnel and budget allocations, and corresponding expenditures.

This paper discusses the use of key performance indicators (KPIs) in managerial decision-making. It compares the use of KPIs in forensic laboratories with commonly available KPIs in other industries. The paper also discusses the use of KPIs in peer laboratories and how they can be used to manage and improve laboratory performance. The paper adds to the existing literature on KPIs in forensic laboratories.

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