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Forensic Science Policy & Management: An International Journal >

Volume 1, 2009 - <u>Issue 1</u>

295 | 42 | 1

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## Key Performance Indicators and Managerial Analysis for Forensic Laboratories

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Pages 32-42 | Received 11 Nov 2008, Accepted 13 Nov 2008, Published online: 06 Feb 2009











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## **Abstract**

Forensic laboratories generate a great deal of data from casework activities across investigative areas, personnel and budget allocations, and corresponding expenditures. This paper investigates ways in which laboratories can make data-driven managerial decisions through the regular extraction of key performance indicators from commonly available data sources. A laboratory's performance indicators can then be compared to peer laboratory performance to search for best practices, determine in-house trends, manage scarce resources, and provide quantitative support for the justification of additional resources.

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